

**Beachcomber Holiday Park and Entertainment Centre**  
 208 North Sea Lane  
 Humberston  
 Cleethorpes  
 North East Lincolnshire  
 DN36 4ET

**T.** 0330 053 7000  
**f** @beachcomber.cleethorpes  
**t** @AwayResortsUK  
**@** @AwayResortsHolidays  
**awayresorts.co.uk**



**A little more information for our owners**

We hope you are enjoying the season so far, albeit a little wet with all these showers! Let's hope we get some sunshine soon. As new owners, it has been fantastic to see so many of you on the park, we really appreciate your support and we are very excited for the future. We know many of you have had some questions, so we wanted to share these Q & A's with all of you.

**What will happen with our Licence Agreement?**

There will be no changes to your Licence Agreement. We will adhere to the terms and conditions laid out within your licence agreement until it expires.

**What is happening with sites fees?**

We will have two bandings across the park, one will be for owners on the existing Beachcomber Licence Agreement and another banding for new owners on the Away Resorts Licence Agreement.

**Beachcomber Licence Agreement** - your site fee will be reviewed in September and will be subject to an annual increase. The details of this will be sent out when your site fees are due.

**Away Resorts Licence Agreement** - new customers joining the park or owners part exchanging will go onto our new banding of £3,225 at the 5% VAT rate for the 2021 season and this will be reviewed annually.

**Private Sales** - Any customer wishing to buy privately, site fees will be charged at £3,225 at the 5% VAT rate for the 2021 season and will be reviewed annually.

**What is the Licence Agreement period on an Away Resorts contract?**

Away Resorts offers the minimum period of 15 years for a caravan or 25 years for a lodge if the Holiday Home is new or pre-owned to new customers and owners wishing to part exchange their holiday home. If you have a Beachcomber contract the License Agreement period remains the same as it is laid out with in your contract.

**What passes are there and what do they cost?**

Owner Passes will stay the same for the 2021 season which is the below;

	<b>Gold Cards</b>	<b>Green Pass</b>	<b>Private Pass</b>	<b>No Pass</b>
<b>Buckets Sport Bar</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>
<b>Show Bar</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	
<b>Carousel</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	
<b>Swimming Pool</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	
<b>Activities (Free &amp; Charged)</b>	<b>Y</b>	<b>Y</b>	<b>Y</b>	
<b>Owners only events</b>	<b>Y</b>	<b>Y</b>		
<b>10% discount</b>	<b>Y</b>			
<b>Owners Points</b>	<b>Y</b>			



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For Owners letting their Holiday Home privately, if their customers wish to gain access to our facilities there will be a cost for the passes which is charged based on the berth of your Holiday Home. See below for prices;

<b>Peak Dates (School Holidays/ Bank Holidays)</b>		
<b>Holiday Home Size</b>	<b>Short Break</b>	<b>Week</b>
<b>6 Berth Holiday Home</b>	<b>£37</b>	<b>£71</b>
<b>8 Berth Holiday Home</b>	<b>£47</b>	<b>£91</b>
<b>Off Peak Dates</b>		
<b>Holiday Home Size</b>	<b>Short Break</b>	<b>Week</b>
<b>6 Berth Holiday Home</b>	<b>£27</b>	<b>£51</b>
<b>8 Berth Holiday Home</b>	<b>£35</b>	<b>£61</b>

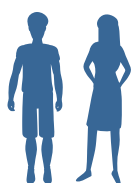
### What entertainment and activities are there?

We have fantastic team here at Away Resorts that host some of the best activities and entertainment in the industry. Here is a little idea of what you can expect moving forward! Our entertainment guide is posted weekly to our main Facebook page or you can ask the team in Guest Services for a copy.

Activities for the kids: design a pizza, clown workshop, scavenger hunt, football academy, glitter globes, pottery painting and hand & feet painting. We also have takeaway options such as pottery painting and tie-dye T-shirts which can be collected from the Den and done in your own time.

Entertainment: bingo, Play LIVE TV, Live guest acts and in-house shows, pantomimes, live chat and music and so much more!

### Pool operating procedures



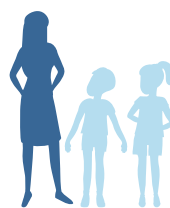
**Aged 16+ years**

Are treated as a responsible supervisor.



**Aged 8+ years**

Can swim unsupervised.



**3 - 7 years**

Cannot swim unsupervised, there must be one responsible supervisor per two children aged 3 - 7 years.



**0 - 3 years**

Cannot swim unsupervised, there must be one responsible supervisor per child under 3 years.



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**What’s open and when?**

Opening times based on April – October, subject to change. Please check at Guest Services.

<b>Guest Services</b>	9am - 5pm
<b>Holiday Home Sales</b>	9am - 5pm
<b>Shop</b>	peak 8am - 6pm, off peak 9am - 5pm
<b>Bucket’s Sports Bar</b>	peak 9am - 11pm, off peak 9am - late
<b>Show Bar</b>	peak 4.30pm - 12pm/1am, off peak 4.30pm - late
<b>Swimming Pool</b>	peak owners adult only swim 9am - 10am, 10am - 6pm. Off peak owners adult only swim 9am - 10am, 10am - 5pm weather dependent
<b>Carousel</b>	Friday & Saturdays 6pm – late

**What are the future plans and what investment is being made?**

We have plans (subject to planning approval) to enhance the outdoor swimming pool, Buckets Bar and Restaurant, the front entrance, the park landscaping and more – as we move forward and plans develop, we will be sure to update you on changes that will take place to make the park even better than it has ever been.

**What work has been undertaken so far?**

- Undertaken remedial works on the park electrical infrastructure totalling £100k.
- Undertaken works on the ceiling of the balcony area along with new lighting.
- Introduced a set menu which will run 7 days a week.
- Introduced a big screen in our Show Bar which enables us to live stream entertainment from across our parks.
- Undertaken cosmetic works to our Guest Services and Holiday Home Sales Office..

**Joining our social community**

Do not forget to join us on Facebook! Our private group for Beachcomber owners is; ‘Beachcomber Owners, The Third Place Social’ and will allow you to ask any questions and give you all the latest news & updates so be sure to join. Our main Beachcomber Cleethorpes page will also give you all the latest holidays news and offers.

If you have any further questions, then please do not hesitate to pop into Guest Services to have a chat with myself. I look forward to meeting you all.

**Kind regards**

*Rosie-Ellis Brothwood*

Rosie-Ellis Brothwood  
 General Manager

